

# ITIL® Training

## Achieve Your ITIL Certification and Implementation Goals

### ITIL Foundation Certificate (2 credits)

1197 Achieving ITIL® Foundation Certification

### ITIL Implementation (nonaccredited, noncertification)

3811 Putting ITIL® into Practice: A Roadmap for Transformation

### ITIL Complementary Modules

- 3801 Achieving Change Analyst Certification within ITIL® Service Management (1.5 credits)
- 3902 Achieving ISO/IEC 20000 Foundation Certification (1 credit)
- 3903 Achieving ISO/IEC 20000 Practitioner Certification (1.5 credits)
- 3904 Achieving ISO/IEC 20000 Auditor Certification (1 credit)

### ITIL Lifecycle Modules (3 credits each)

- 982 ITIL® Intermediate Qualification: Service Strategy
- 993 ITIL® Intermediate Qualification: Service Design
- 992 ITIL® Intermediate Qualification: Service Transition
- 997 ITIL® Intermediate Qualification: Service Operation
- 994 ITIL® Intermediate Qualification: Continual Service Improvement

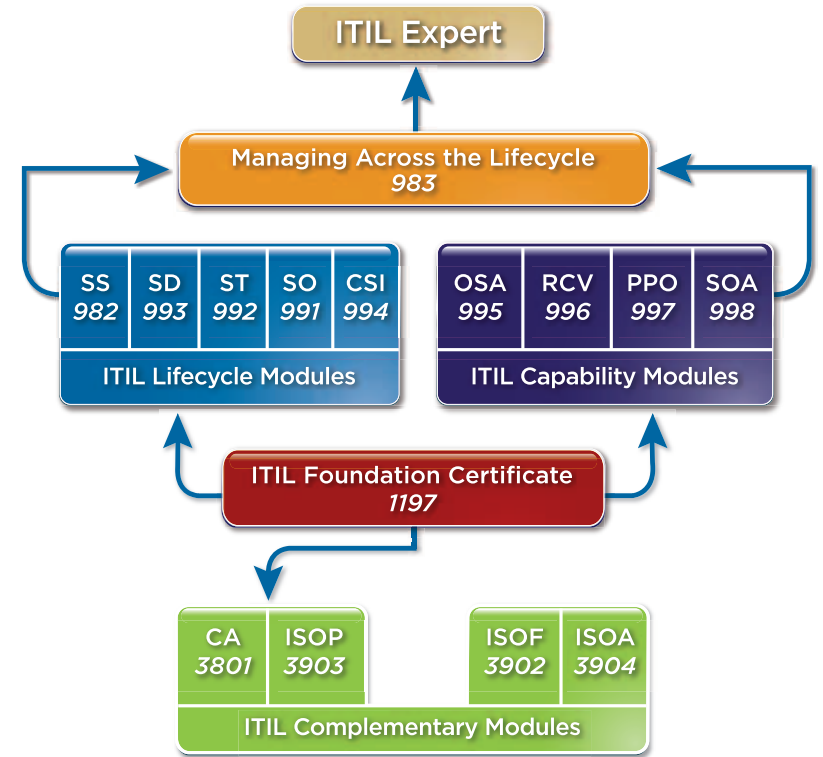
### ITIL Capability Modules (4 credits each)

- 995 ITIL® Intermediate Qualification: Operational Support and Analysis
- 996 ITIL® Intermediate Qualification: Release, Control and Validation
- 997 ITIL® Intermediate Qualification: Planning, Protection and Optimization
- 998 ITIL® Intermediate Qualification: Service Offerings and Agreements

### Managing Across the Lifecycle (5 credits)

983 ITIL® Intermediate Qualification: Managing Across the Lifecycle

17 credits are required to take the Managing Across the Lifecycle examination.



**LEGEND**

<b>CA</b> - Change Analyst	<b>RCV</b> - Release, Control and Validation
<b>SS</b> - Service Strategy	<b>PPO</b> - Planning, Protection and Optimization
<b>SD</b> - Service Design	<b>SOA</b> - Service Offerings and Agreements
<b>ST</b> - Service Transition	<b>ISOF</b> - ISO/IEC 20000 Foundation
<b>SO</b> - Service Operation	<b>ISOP</b> - ISO/IEC 20000 Practitioner
<b>CSI</b> - Continual Service Improvement	<b>ISOA</b> - ISO/IEC 20000 Auditor
<b>OSA</b> - Operational Support and Analysis	

*All Learning Tree Course numbers are in italics.*

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